

# PATIENT INFORMATION

PLEASE TAKE A MOMENT TO UPDATE YOUR INFORMATION TO HELP US INSURE THE QUALITY OF YOUR CARE

Date \_\_\_\_\_

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ MI \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell \_\_\_\_\_

Work Phone \_\_\_\_\_ E-mail \_\_\_\_\_

D.O.B. \_\_\_\_\_ Calif. Driver's License No. \_\_\_\_\_

Preferred Contact Method      Home       Work       Cell       E-mail

Emergency Contact Information      Name \_\_\_\_\_

Address \_\_\_\_\_

Phone # \_\_\_\_\_ Relationship \_\_\_\_\_

## Primary Insurance Information

Subscriber Name \_\_\_\_\_

Insurance Co. \_\_\_\_\_

Group# \_\_\_\_\_ ID# \_\_\_\_\_

Employer \_\_\_\_\_

D.O.B. \_\_\_\_\_ Relationship \_\_\_\_\_

Insured's Social Security # \_\_\_\_\_

## Secondary Insurance Information

Subscriber Name \_\_\_\_\_

Insurance Co. \_\_\_\_\_

Group# \_\_\_\_\_ ID# \_\_\_\_\_

Employer \_\_\_\_\_

D.O.B. \_\_\_\_\_ Relationship \_\_\_\_\_

Insured's Social Security # \_\_\_\_\_

### Authorization for Signature on File Release of Information/Financial Responsibility/Authorization for Payment

I, \_\_\_\_\_ and or \_\_\_\_\_

Name of Patient (Parent/Guardian)      Name of Insured

hereby authorize the office of Juergen Langenbach, DMD, APDC to affix my name to any and all insurance claims or documents as related to any and all health benefits due me and my dependents through my dental insurance company. I hereby authorize payment of dental benefits otherwise payable to me to the office of Juergen Langenbach, DMD. I have reviewed the treatment and fees; I agree to be responsible for all the charges for dental services and materials not paid by my dental benefit plan. I authorize release of any information relating to the claim. This "Authorization" will be valid from this date or as long as the patient is active in the practice. A photo copy of this document may act as the original.

\_\_\_\_\_  
Signature of Insured

\_\_\_\_\_  
Witnessed By

\_\_\_\_\_  
Signature of Patient (Parent or Guardian)

\_\_\_\_\_  
Today's Date

CONSENT FOR TREATMENT

- 1. I hereby authorize doctor or designated staff to take x-rays, study models, photographs, and other diagnostic aids deemed appropriate by doctor to make a thorough diagnosis of (name of patients) \_\_\_\_\_'s dental needs.
- 2. Upon such diagnosis, I authorize doctor to perform all recommended treatment mutually agreed upon by me and to employ such assistance as required to provide proper care.
- 3. I agree to the use of anesthetics, sedatives and other medication as necessary. I fully understand that using anesthetic agents embodies certain risks. I understand that I can ask for a complete recital of any complications.
- 4. I give consent to the doctor's or designated staff's use and disclosure of any oral, written or electronic health records that are individually identifiable as mine for the purpose of carrying out my treatment, payment and health care operations. I understand that only the minimum amount of information necessary to provide quality care will be used or disclosed and that a notice fully outlining the protection of my personal health information is available.
- 5. I agree to be responsible for payment of all services rendered on my behalf of my dependents. I understand that payment is due at the time of service unless other arrangements have been made. In the event payments are not received by agreed upon dates, I understand that a 1-1/2% late charge (18% APR) may be added to my account. If required, I also understand a check of my credit history may be made.

Patients Signature \_\_\_\_\_ Date \_\_\_\_\_ Witness \_\_\_\_\_

Parent/Responsible Party's Signature \_\_\_\_\_ Relationship to Patient \_\_\_\_\_

Unencrypted email is not a secure form of communication.

There is some risk that any individually identifiable health information and other sensitive or confidential information that may be contained in such email/phone message may be misdirected, disclosed to or intercepted by, unauthorized third parties. However you may consent to receive email/phone messages from us regarding your treatment. We will use the minimum necessary amount of protected health information in any communication.

Should you wish to communicate via email or wish to receive phone messages please indicate the email and/or phone number where messages should be left.

Email: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Patient Name \_\_\_\_\_

# MEDICAL HISTORY

Patient Account No. \_\_\_\_\_

Medical Alert \_\_\_\_\_

1. Physician's Name \_\_\_\_\_ Phone (     ) \_\_\_\_\_  
Have you had any medical care within the past two years? ..... Yes    No  
Describe \_\_\_\_\_
2. Have you taken any medication or drugs during the past two years? ..... Yes    No  
If yes, please list name and dosage \_\_\_\_\_
3. Are you currently taking any medication, drugs, pills or herbal remedies, including regular dosages of aspirin? ..... Yes    No  
If yes, please list name and dosage \_\_\_\_\_
4. Have you ever taken bone loss prevention drugs such as Fosamax, Actonel, Boniva or other bisphosphonates? ..... Yes    No  
If yes, please list name and dosage \_\_\_\_\_
5. Are you aware of having an allergic (or adverse) reaction to any substance or medication? ..... Yes    No  
If yes, please specify \_\_\_\_\_
6. Have you been a patient in the hospital during the past five years? ..... Yes    No
7. Indicate which of the following you have had, or have at present. Circle "yes" or "no" to each item.

Heart (Surgery, Disease, Attack)...	Yes	No	Ulcers .....	Yes	No	Hepatitis A B C (circle) ...	Yes	No
Chest Pain .....	Yes	No	Diabetes .....	Yes	No	Venereal Disease .....	Yes	No
Congenital Heart Disease .....	Yes	No	Thyroid Problems .....	Yes	No	A.I.D.S./H.I.V. Positive .....	Yes	No
Heart Murmur .....	Yes	No	Glaucoma .....	Yes	No	Cold Sores/Fever Blisters .....	Yes	No
High/Low Blood Pressure .....	Yes	No	Contact lenses .....	Yes	No	Blood Transfusion .....	Yes	No
Mitral Valve Prolapse .....	Yes	No	Emphysema .....	Yes	No	Hemophilia .....	Yes	No
Artificial Heart Valve/Pacemaker .....	Yes	No	Chronic Cough .....	Yes	No	Sickle Cell Disease .....	Yes	No
Rheumatic Fever .....	Yes	No	Tuberculosis .....	Yes	No	Bruise Easily .....	Yes	No
Arthritis/Rheumatism .....	Yes	No	Asthma .....	Yes	No	Liver Disease/Yellow Jaundice ..	Yes	No
Cortisone Medicine .....	Yes	No	Hay Fever/Allergy/Hives .....	Yes	No	Neurological Disorders .....	Yes	No
Swollen Ankles .....	Yes	No	Latex Sensitivity .....	Yes	No	Epilepsy or Seizures .....	Yes	No
Stroke .....	Yes	No	Sinus Trouble .....	Yes	No	Fainting or Dizzy Spells .....	Yes	No
Diet (Special/Restricted) .....	Yes	No	Radiation Therapy .....	Yes	No	Nervous/Anxious .....	Yes	No
Artificial Joints (hip, knee, etc.) ...	Yes	No	Chemotherapy .....	Yes	No	Psychiatric/Psychological Care..	Yes	No
Kidney Trouble .....	Yes	No	Tumors .....	Yes	No	Cancer .....	Yes	No

8. Have you lost or gained more than 10 pounds in the past year? ..... Yes    No
9. Do you have or have you had any disease, condition, or problem not listed? ..... Yes    No  
If yes, please list: \_\_\_\_\_
10. Women: Are you pregnant or think you could be pregnant?    Yes    \_\_\_\_\_ Months    No                      Nursing?    Yes    No
11. Do you use birth control prescriptions? ..... Yes    No

I understand the above information is necessary to provide me with dental care in a safe and efficient manner. I have answered all questions to the best of my knowledge. Should further information be needed, you have my permission to ask the respective health care provider or agency, who may release such information to you. I will notify the doctor of any change in my health or medication.

Patient/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

### History Review

Dentist Signature \_\_\_\_\_ Date \_\_\_\_\_

**DENTAL HISTORY**

Patient Name \_\_\_\_\_

Patient Account No. \_\_\_\_\_

Medical Alert \_\_\_\_\_

*Welcome! So that we may provide you with the best possible care please complete both sides of this medical/dental history form. All information is completely confidential.*

What is the reason for your visit today? \_\_\_\_\_

Date of Last Dental Visit \_\_\_\_\_ Last Dental Cleaning \_\_\_\_\_ Last Full Mouth X-rays \_\_\_\_\_

What was done at your last dental visit? \_\_\_\_\_

Previous Dentist's Name \_\_\_\_\_ Telephone \_\_\_\_\_

Address \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

How often do you have dental examinations? \_\_\_\_\_

How often do you brush your teeth? \_\_\_\_\_ How often do you floss? \_\_\_\_\_

Have you ever used or are currently using topical fluoride? Yes No

What other dental aids do you use? (Interplak, toothpick, etc.) \_\_\_\_\_

Do you have any dental problems now? Yes No If yes, please describe: \_\_\_\_\_

**Are any of your teeth sensitive to:**

Hot or cold? ..... Yes No  
Sweets? ..... Yes No  
Biting or Chewing? ..... Yes No  
Have you noticed any mouth odors or bad tastes? ..... Yes No  
Do you frequently get cold sores, blisters or any other oral lesions? ..... Yes No

Do your gums bleed or hurt? ..... Yes No  
Have your parents experienced gum disease or tooth loss? ..... Yes No  
Have you noticed any loose teeth or change in your bite? ..... Yes No  
Does food tend to become caught in between your teeth? ..... Yes No  
If yes, where \_\_\_\_\_

**Do you:**

Clench or grind your teeth while awake or asleep? ..... Yes No  
Bite your lips or cheeks regularly? ..... Yes No  
Hold foreign objects with your teeth? (pencils, pipe, etc.) ..... Yes No  
Mouth breathe while awake or asleep? ..... Yes No  
Have tired jaws, especially in the morning? ..... Yes No  
Snore or have any other sleeping disorders? ..... Yes No  
Smoke/chew tobacco or use other tobacco products? ..... Yes No

**Have you ever had:**

Orthodontic treatment? ..... Yes No  
Oral Surgery? ..... Yes No  
Periodontal treatment? ..... Yes No  
Your teeth ground or the bite adjusted? ..... Yes No  
A bite plate or mouth guard? ..... Yes No  
A serious injury to the mouth or head? ..... Yes No  
Please describe, including cause \_\_\_\_\_

**Have you experienced:**

Clicking or popping of the jaw? ..... Yes No  
Pain? (joint, ear, side of face) ..... Yes No  
Difficulty in opening or closing the mouth? ..... Yes No  
Difficulty in chewing on either side of the mouth? ..... Yes No  
Headaches, neckaches or shoulder aches? ..... Yes No  
Sore muscles (neck, shoulders)? ..... Yes No

**Are you satisfied with your teeth's appearance?** Yes No  
Would you like to replace your silver fillings? ..... Yes No  
Would you like to keep all of your teeth all of your life? ..... Yes No

Do you feel nervous about having dental treatment? ..... Yes No  
Please describe \_\_\_\_\_

Have you ever had an upsetting dental experience? ..... Yes No  
Please describe \_\_\_\_\_

Have you ever been told to take a pre-medication prior to dental treatment? ..... Yes No

Is there anything else about having dental treatment that you would like us to know? ..... Yes No  
If yes, please describe \_\_\_\_\_

(Please complete other side)

***Juergen Langenbach, D.M.D., A Professional Dental Corporation***  
***15725 Pomerado Road, Ste. 104, Poway, CA 92064***  
***858-451-3110***

**Financial Guidelines**

This is an agreement between Dr. Juergen Langenbach, D.M.D., A Professional Dental Corporation, as creditor, and the Patient/Guarantor named on this form.

**Payments:** Unless other arrangements are made between this office and the guarantor, payment in full is expected at the time of service.

***Payment Options if there is no dental insurance:***

- We accept payment by cash, check or credit card.
- In the instance of extensive treatment plans, financial arrangements will be made prior to the commencement of treatment.
- There may be outside financing options available to you. Please let us know if you are interested.

***Payment Options if you have dental insurance:***

- The deductible, if there is one, and any out-of-pocket portions are requested at the time services are rendered. Payments can be made by cash, check or credit card.
- In the instance of extensive treatment plans, financial arrangements will be made prior to the commencement of treatment.
- There may be outside financing options available to you. Please let us know if you are interested.

**Monthly Statement:** If you have a balance on your account, we will send you a monthly statement. It will show the balance forward from the previous billing period if one applies, any new charges, a finance charge, if applicable, and any payments or credits applied to your account since the last billing period.

**Finance Charge:** A finance charge will be applied to any portion of your balance that becomes sixty (60) days past due. The **Finance Charge** will be computed at the rate of 1/5% per month or an **Annual Percentage Rate** of eighteen (18) percent. There is a minimum finance charge of \$50.

**Returned Checks:** There is a \$25.00 charge for any checks returned by the bank.

**Non-contracted Insurance:** Insurance is a contract between you and your insurance company. We are NOT a party to this contract. We will bill your primary insurance company as a courtesy to you. Although we may estimate what your insurance company might pay, it is the insurance company that makes the final determination of your eligibility. You agree to pay any portion of the charges not covered by insurance. You are also responsible to know the provisions of your policy. For services that fall in the category of "major" or for extensive treatment plans, we are happy to provide the insurance with a plan of treatment prior to commencing for your benefit. In this way, we can better estimate your out-of-pocket expense.

**Contracted Insurance:** If we are contracted with your insurance company, we must follow our contractual agreement and its requirements. As with any insurance policy, your insurance company makes the final determination of your eligibility.

**Missed Appointments:** We ask that whenever you are unable to make your appointment with us that you give a notice of two working days. In this way, we can offer that time to another patient. Our working days are Monday through Thursday. For missed appointments when there is no notice, we reserve the right to charge for this time. Charges, if any, will be determined by the time lost.

*I have read and agree to the financial policy of Juergen Langenbach, DMD, A Professional Dental Corporation.*

Patient's name: \_\_\_\_\_

Responsible Party: \_\_\_\_\_

Signature of Responsible Party: \_\_\_\_\_ Date: \_\_\_\_\_

**Juergen Langenbach, D.M.D., A Professional Dental Corporation**  
**15725 Pomerado Road, Ste. 104, Poway, CA 92064**  
**858-451-3110**

**Divorce or other Third Parties:** In the case of divorce or separation, the party responsible for the account prior to the divorce or separation remains responsible for the account. If the divorce or separation occurs before treatment has been rendered, the parent authorizing treatment for a child will be the parent responsible for charges. If the divorce decree requires the other parent to pay all or part of the treatment costs, it is the authorizing parent's responsibility to collect from the other parent. We will not become involved in third party collections.

=====

*I have read and agree to the financial policy of Juergen Langenbach, DMD, A Professional Dental Corporation.*

Patient's name: \_\_\_\_\_

Responsible Party: \_\_\_\_\_

Signature of Responsible Party: \_\_\_\_\_ Date: \_\_\_\_\_

## An Important Word about Your Dental Insurance

In an effort to avoid potential misunderstandings, we are taking this opportunity to explain our relationship and responsibility to you, our patient, regarding your dental benefits. Your benefits are provided by you (in the case of an individual policy) or an employer. We have no control over the quality of policy you or an employer may have chosen. Therefore, our involvement must be limited to a business courtesy to aid you in maximizing your benefits as regulated by policy limitations, whatever they may be. We encourage you to familiarize yourself with your benefits; they are as varied as there are policies.

Currently, the only insurance company we are contracted with is Delta Dental at the Premier level. If you have any other type of insurance, we will be considered out-of-network.

As a courtesy, we will bill your insurance carrier to help you realize as much of your annual maximum as we can but we have no affiliation with nor any control over how they process the claim or determine benefits. You are responsible for your full balance, regardless of your insurance company's actions. It is important to note dual insurance is not a guarantee of 100% coverage.

If there is any follow-up needed (for claims not paid within 60 days) we are happy to make up to two phone calls and/or provide any additional support or information your insurance carrier may need. If our attempts are not successful, we will contact you to let you know that your participation is needed in resolving your claim processing. In the case of disputes, we readily write letters to advocate your ability to maximize your dental benefit but we cannot guarantee they will resolve in your favor.

You may request for predeterminations to see how much the insurance company will pay for services. The important thing to keep in mind is that even having the predetermination in hand is not a guarantee of payment.

We hope this fully explains our role in helping you receive your dental benefits.

If you have any questions or concerns, we encourage you to discuss them with us.

I understand that I am seeing an out-of-network dentist (with the exception of Delta Premier) who will bill my insurance carrier as a courtesy to me. I understand that being out-of-network means my dentist is not bound by a contractual fee limitation. I understand that predeterminations are not a guarantee of payment. I agree to pay my account balance regardless of how dental benefits are determined by my dental carrier.

\_\_\_\_\_  
Patient or Guardian Name

\_\_\_\_\_  
Date

Juergen Langenbach, D.M.D., F.A.G.D.  
Lynne D. Thomas, D.D.S., F.A.G.D.  
15725 Pomarado Road Suite 104  
Poway, CA 92064  
(858) 451-3110

**INSURANCE INFORMATION AND SIGNATURE FORM**

Employee/Subscriber Name:  
LAST: \_\_\_\_\_, FIRST: \_\_\_\_\_ MI \_\_\_\_\_  
Employee/Subscriber Social Security Number: \_\_\_\_\_  
Employee/Subscriber Birthdate: \_\_\_\_\_  
Employer Name: \_\_\_\_\_  
Plan or Group Number: \_\_\_\_\_  
Dental Insurance Company: \_\_\_\_\_  
Insurance Mailing Address: \_\_\_\_\_  
Insurance Company Phone #: \_\_\_\_\_  
(If you have a second insurance carrier, please fill out an additional form.)

***Signature and Authorization:***

I have reviewed my treatment plan. I authorize release of any information relating to this claim. I understand that I am responsible for all costs of dental treatment.

\_\_\_\_\_  
Signed (Patient or parent, if minor) Date

I hereby authorize payment directly to the above named dentist of the group insurance benefits otherwise payable to me.

\_\_\_\_\_  
Signed (Insured) Date

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

**INSURANCE INFORMATION**



# HIPAA Privacy Authorization Form

## Authorization for Use or Disclosure of Protected Health Information

(Required by the Health Insurance Portability and Accountability Act — 45 CFR Parts 160 and 164)

1. I hereby authorize all medical service sources and health care providers to use and/or disclose the protected health information ("PHI") described below to my agent identified in my durable power of attorney for health care named \_\_\_\_\_.

2. Authorization for release of PHI covering the period of health care (check one)

- a.  from (date) \_\_\_\_\_ - to (date) \_\_\_\_\_ OR  
b.  all past, present and future periods.

3. I hereby authorize the release of PHI as follows (check one):

a.  my complete health record (including records relating to mental health care, communicable diseases, HIV or AIDS, and treatment of alcohol/drug abuse). OR

b.  my complete health record *with the exception of the following information* (check as appropriate):

- Mental health records  
 Communicable diseases (including HIV and AIDS)  
 Alcohol/drug abuse treatment  
 Other (please specify): \_\_\_\_\_

4. In addition to the authorization for release of my PHI described in paragraphs 3 a and 3 b of this Authorization, I authorize disclosure of information regarding my billing, condition, treatment and prognosis to the following individual(s):

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

5. This medical information may be used by the persons I authorize to receive this information for medical treatment or consultation, billing or claims payment, or other purposes as I may direct.

6. This authorization shall be in force and effect until nine (9) months after my death or \_\_\_\_\_, (date or event) at which time this authorization expires.

7. I understand that I have the right to revoke this authorization, in writing, at any time. I understand that a revocation is not effective to the extent that any person or entity has already acted in reliance on my authorization or if my authorization was obtained as a condition of obtaining insurance coverage and the insurer has a legal right to contest a claim.

8. I understand that my treatment, payment, enrollment, or eligibility for benefits will not be conditioned on whether I sign this authorization.

9. I understand that information used or disclosed pursuant to this authorization may be disclosed by the recipient and may no longer be protected by federal or state law.

Signature of Patient \_\_\_\_\_

Date: \_\_\_\_\_

Keep original, and give copies to your health care provider, agent and family members